



Architectural Stone Dressings

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Terms and Conditions

August 2024

Broad Stone Cast Products terms and conditions of sale of building products.

Acceptance of Terms: By placing an order with Broad Stone Cast Products Ltd, the customer agrees to be bound by these Terms and Conditions of Sale. These terms apply to all sales of building products manufactured and/or supplied by Broad Stone Cast Products Ltd, in the United Kingdom.

Orders and Pricing: All orders are subject to acceptance by Broad Stone Cast Products Ltd. Prices for building products are stated in GBP (British pounds) and are exclusive of applicable taxes and shipping costs. Prices are subject to change without notice prior to order, but orders placed before any price adjustment will be honoured at the original price.

Payment: Payment for building products is due upon placing the order, unless otherwise agreed upon in writing by Broad Stone Cast Products Ltd. We accept payment via credit/debit cards, bank transfer, or other methods as specified in the invoice. In some certain cases, a 30-day monthly account will be offered with complete payment of account required at the beginning of each calendar month.

Delivery: A) Broad Stone Cast Products Ltd will make reasonable efforts to deliver the building products within the agreed timeframe, but we do not guarantee delivery dates. Delayed deliveries will not constitute a breach of contract or entitle the customer to cancel the order unless such delays are excessive or unreasonable. B) Delivery costs will be communicated to the customer and may vary depending on the size and weight of the order and the delivery location. C) The risk of loss or damage to the building products passes to the customer upon delivery. Please inspect the products upon receipt and notify Broad Stone Cast Products Ltd of any damages or discrepancies within 48 hours of delivery.

Returns and Refunds: A) Returns will only be accepted for defective or damaged building products. The customer must notify Broad Stone Cast Products Ltd within 7 days of receipt to initiate the return process. B) Broad Stone Cast Products Ltd reserves the right to inspect the returned products to verify the claimed defect or damage. C) If the product has been installed, it will be deemed to have been accepted as fit for purpose. D) If the return is approved, a replacement product, repair or refund will be issued, at the discretion of Broad Stone Cast Products Ltd.

Warranty: A) Broad Stone Cast Products Ltd warrants that its building products will be free from defects in materials and workmanship for a period of 10 years from the date of purchase, subject to the terms and conditions of the warranty statement provided with the other products. B) The warranty will be void if the building products are misused, improperly installed, modified or subjected to abnormal conditions. C) Warranty will not cover against general wear, small hairlines appearing, weathering, discolouration or loss of colour over time. Building products are exposed to the elements and are expected to weather over time.

Limitation of Liability: A) Broad Stone Cast Products Ltd shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the sale or use of its building products. B) The total liability of Broad Stone Cast Products Ltd will not exceed the purchase price of the products in question.

Intellectual Property: All intellectual property rights associated with the supplied building products, including but not limited to, shall remain the exclusive property of Broad Stone Cast Products Ltd.

Governing Law and Jurisdiction: These terms and conditions of Sale shall be governed by and construed in accordance with the Laws of England and Wales.

Amendments: Broad Stone Cast Products Ltd reserves the right to modify or amend these Terms and Conditions of Sale at any time. The most recent version of the terms will be available on our website, and customers will be bound by the version that was in effect at the time of placing the order.

Please read carefully these Terms and Conditions of Sale before placing an order with Broad Stone Cast Products Ltd. If you have any questions, do not hesitate to contact us for clarification.

Broad Stone Cast Products Ltd.